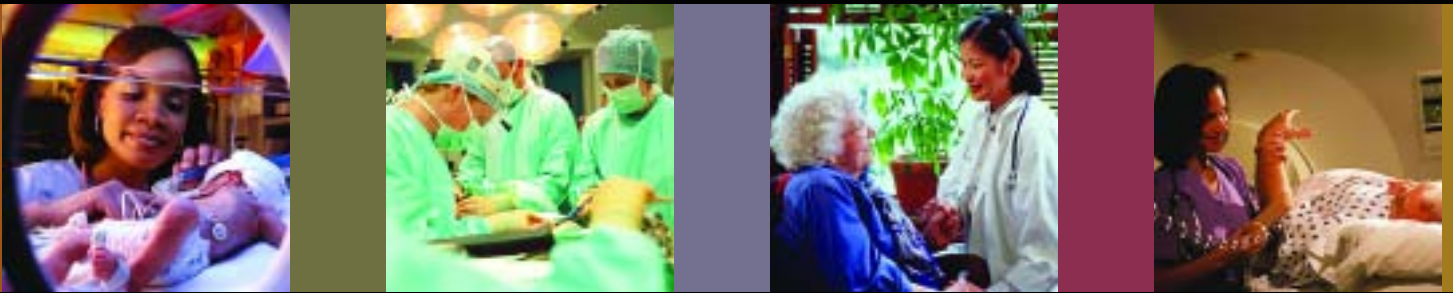


Our Mission to Care



MHA 2006 Hospital Community Benefits Report



A Measure of Our Value and Service

Mission Comes to Life Through Community Benefits

Nearly every Michigan resident is touched in some way by the community benefits provided by the state's nonprofit hospitals. These programs and services go well beyond the traditional health care we often think of when we consider hospital care. They are mission-driven and are designed to improve the health and well-being of individuals and the community. They bring to life what is at the heart of every Michigan nonprofit community hospital — a mission of providing comprehensive and compassionate care to all, regardless of the ability to pay.



But community benefits are more than just numbers. They represent mothers, children, grandparents, the disenfranchised, the homeless, the helpless and the hopeless. Community benefit programs are delivered both inside and outside the walls of the hospital and are a testimony to how Michigan's nonprofit hospitals positively impact the communities in which they are rooted.

This report, the *MHA 2006 Hospital Community Benefits Report*, highlights how Michigan's nonprofit community hospitals are going above and beyond the delivery of essential patient care services to ensure healthier children, safer environments, earlier detection of disease, and enhanced access to basic health care services. In this report, you'll read examples of actual programs hospitals provide to the community at no cost. This report captures the essence of our mission, to improve health and make Michigan a better place to live, work, grow and play. It is a measure of our value and our community commitment.

Did You Know?

Health care is Michigan's largest employer, providing more than 472,300 direct jobs and 254,340 indirect and induced jobs that generate \$29.8 billion a year in wages and salaries that **boost the state's economy**.*

- 58 of Michigan's 83 counties have more than 1,000 direct health care jobs.
- 19 Michigan counties have more than 5,000 direct health care jobs.
- 14 Michigan counties have more than 10,000 direct health care jobs.

*Based on a 2005 analysis of data compiled by the Minnesota IMPLAN® Group, Inc., which included data and information from the U.S. Bureau of Economic Analysis, the U.S. Bureau of Labor, and the U.S. Census Bureau

Executive Summary

This report represents the voluntary efforts of 126 of Michigan's 144 nonprofit hospitals to create, implement and measure the value of a myriad of traditional and nontraditional health services, programs and education that benefit the community. Community benefits are those programs and services that go beyond expected and direct patient-care activities (i.e., administering day-to-day or ongoing medical treatment). They address identified community health needs, regardless of the source or availability of payment, and spark measurable improvement in health care access, health status or the use of health care resources. This information is useful in illustrating the value of Michigan's nonprofit hospitals to the communities they serve and in evaluating social accountability activities. The following information largely represents data from fiscal year (FY) 2004.

MHA Community Benefits Survey Report Summary

TRADITIONAL COMMUNITY BENEFITS (All Michigan Community Hospitals)

Uncompensated Care at Cost (Bad Debt & Charity Care)*	\$442,467,496
Unreimbursed Costs of Government Programs	\$586,740,696
(Medicaid, Medicare and Other Public Programs)	
Total Traditional Community Benefits.....	\$1,029,208,192

NONTRADITIONAL COMMUNITY BENEFITS SUMMARY (126 of 144 Hospitals)

Unprofitable/Subsidized Services	Addresses a Community Need	Provided at a Loss	Provided in Partnership
Unprofitable/Subsidized Inpatient Clinics/Services	180	188	34
Unprofitable/Subsidized Outpatient Clinics/Services	248	267	43
Total Unprofitable/Subsidized Services	428	455	77

Nonbilled/Sliding Scale/Free Services	Participants or Units	Financial Loss
Community Education and Outreach	9,186,544	\$22,509,390
Health Screening	260,936	\$2,470,251
Support Groups	101,727	\$1,141,306
Counseling	50,498	\$2,160,461
Self-Help	161,999	\$995,105
Immunization	76,280	\$514,339
Nonbilled/Reduced Fee Clinics	266,458	\$22,407,852
Other Nonbilled:		
Family Support Services	342,589	\$5,433,917
Free or Discounted Prescriptions/Supplies	111,087	\$2,965,586
In-Home Services	54,546	\$746,647
Meals/Nutritional Services	552,191	\$1,398,450
Transportation Services	187,148	\$3,420,516
Total Nonbilled Community Benefits Programs	11,352,003	\$66,163,820
Cash or In-Kind Donations		\$19,734,569
All Other Community Benefits Not Included Elsewhere	846,111	\$7,170,936
Loss on Medical Education		\$214,460,847
Loss on Research		\$14,736,622
Costs of Community Benefit Operations		\$5,010,033
Total Nontraditional Community Benefits		\$327,276,827

Community Benefits Total.....\$1,356,485,019

*Uncompensated care amount is from the 2004 American Hospital Association Annual Survey, statistics for all 144 Michigan community hospitals in FY 2004.

About this Report

Michigan's nonprofit community hospitals are committed to providing benefits beyond traditional health care to the communities and individuals they serve. For a decade, these hospitals have voluntarily collected information about their community contributions and shared them with the public.

Community benefits are programs and services that address identified health care, social and welfare needs of the community and individuals who live there. These benefits provide measurable improvement in health care access, health status or the use of health care resources.

This report highlights the community benefits made by the 126 participating hospitals (88 percent of all Michigan community hospitals) that submitted data for inclusion in the *MHA 2006 Hospital Community Benefits Report*. Community benefits made by nonresponding hospitals are not included in this report.

Unique Community Benefits

One community's needs are not the same as the next. This means that Michigan's nonprofit hospitals create specific, need-based programs every year.

To ensure uniform data collection for this report, hospitals were provided with the generally accepted Catholic Health Association/VHA and Lyon Software, *Community Benefit Reporting Guidelines and Standard Definitions for the Community Benefit Inventory for Social Accountability*. This helped to ensure that survey results were reliable, quantifiable and did not overstate hospital community contributions.

To appear in this report, community benefits programs and services must address one or more of the following:

- the hospital's community-based mission
- the problems of the poor or medically underserved
- the health status of a community
- community health cost reduction
- all residents of a community, regardless of ability to pay
- community partnerships or initiatives

Did You Know?

Michigan's nonprofit community hospitals are overseen by local members of the community who serve on the voluntary hospital board. These board members link the hospital to the community to help ensure that the programs and services offered by the hospital are meeting the community's health and welfare needs.



Many Ways Hospitals Contribute

Michigan's hospitals define and measure community benefits in two broad categories — traditional and nontraditional.

Traditional community benefits are a nonprofit hospital's commitment to provide needed health care services to all in the community at all times, regardless of patients' ability to pay. Those needing treatment who are without health insurance are never turned away. Traditional community benefits are sometimes measured in financial losses recorded as “charity care,” “bad debts” or “uncompensated care.”

Businesses generally consider bad debt — a debt that is not collectable — as one of the costs of doing business. However, hospitals face a challenge at the time of admission to identify those who need care, but are unwilling or unable to pay for it, and this tends to blur the line between bad debt and charity care.

In addition to the loss on uncompensated care, it is generally recognized that the **unreimbursed costs of Medicaid and Medicare should be reported as part of the nonprofit hospital's contribution to community health care**, as the hospital relieves the government of a financial burden when it provides essential health care services to government-insured patients.

Nontraditional community benefits are programs and services offered by Michigan's nonprofit hospitals in the community — beyond hospital walls — to improve health status and increase access to care.

The *MHA 2006 Hospital Community Benefits Report* reflects both traditional and nontraditional benefits made in 2004, the most current year for which data are available.

More than Numbers

More than 1 million Michigan residents have no health insurance. Others have limited ability to pay for health care services or qualify for state- and federally funded programs like Medicaid and Medicare — programs that cover only a portion of the cost of services provided. That's where we come in.

Michigan's hospitals provided **more than \$1 billion in total traditional community benefits to Michigan residents in FY 2004**. This includes the more than **\$442 million in uncompensated health care and the nearly \$587 million in the unreimbursed cost of health care services to individuals insured by the government through Medicaid and Medicare**.

Meeting Essential Community Needs

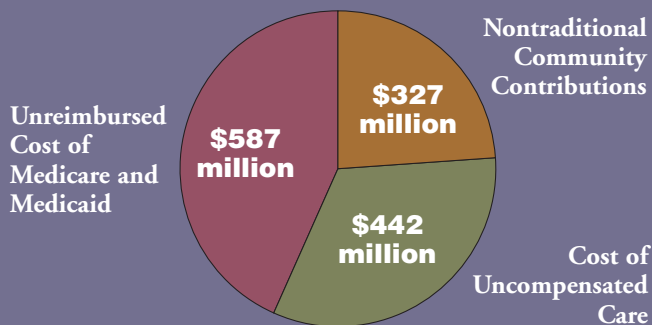
Michigan's nonprofit community hospitals understand the importance of providing critical acute-care services — such as neonatal, burn, hospice, obstetric and trauma — even though **the cost of offering and operating the services is greater than the revenues collected** by the hospital. **The 126 hospitals responding in this report provided and subsidized 428 critical acute-care services in 2004.**

In addition, when patients could not afford treatment, nonprofit community hospitals worked hard to increase their access to needed health care services by providing more than **\$327 million in reduced-fee or free programs and services** during FY 2004.

Michigan's nonprofit hospitals know that the call to truly improve health status and quality of life regularly takes them outside hospital walls. Community hospitals have consistently served as the primary sponsor of the Michigan Harvest Gathering, an annual food- and fund-raising drive coordinated by

the Food Bank Council of Michigan for needy Michigan families. Since hospitals became involved in this event, **they have contributed more than \$400,000 and 2 million pounds of food and other packaged goods to help those in need at the local level.**

Michigan Hospitals Community Benefits Contribution in 2004



Total Contribution: More than \$1.35 billion

Mission in Motion



The following stories are examples of actual programs hospitals provide at little or no cost to make their communities a healthier place to live.

Living the Mission

The staff of **Borgess Health System in Kalamazoo** knew that many of the individuals who sought care at their medical facilities could not pay for that care due to lack of financial resources or health insurance. In response to this need, the *Borgess Health Charity Care Program* was established. The program is based on total household income in relation to the federal poverty level. Since the *Charity Care Program's* inception in 2001, more than 40,000 individuals have benefited from the program. Providing access to quality health care in a respectful and dignified manner demonstrates how Borgess is living its mission.



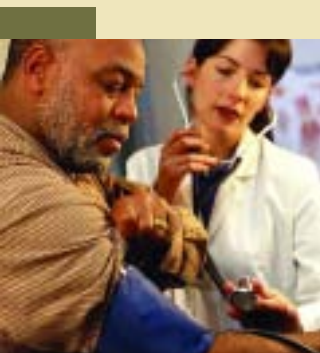
Reality TV Meets Diabetes Education

When the diabetic educators and dietitians at **Mercy Hospital Port Huron** wanted to enhance the learning of diabetics in the community, they turned to the popular reality television shows to do it. *Reality Wellness* was developed and includes monthly sessions such as “Fear Factor Nutrition,” “Desperate Dieting,” “Survivor Exercise Challenge,” and “Extreme Makeover — Pampering Your Feet Edition.” The program emphasizes personal responsibility for health and features a holistic approach to living with diabetes. Sessions include both informational and experiential learning. In its first year of operation, classes have exceeded capacity due to the popularity of the program.



“Royal” Treatment Results in Healthier Neighborhood

A local health needs assessment in Muskegon turned up a huge disparity in how minorities accessed and perceived health care, so **Mercy General Health Partners of Muskegon** responded by reaching out to local African American pastors. One unique program is provided in partnership with the Queen Esther Baptist Church, where a nurse meets weekly at the “Queen’s Lunch,” a free gathering for members of the neighborhood. In addition to screening, education and basic health testing, the nurse provides information on how to access primary care in the area and assistance in gaining access to Medicaid, Medicare and community resources. More than 50 individuals have been meeting regularly since late 2005. Individuals with several risk factors have been identified and referred for care who may not have been without this “noble” program!



Board Member Walks the Talk

Since 2004, Fran Doerr, a governing board member from **Mecosta County Medical Center in Big Rapids**, has been assisting low-income patients in completing online and paper applications to pharmaceutical companies to obtain discounts on needed drugs. Since its inception, the program has assisted hundreds of low-income residents in the county and has expanded to other health care organizations. While the program has now gained the financial support of the medical center, community organizations and individuals, Fran continues to provide her services free of charge, indicating it is her way of doing the “right thing” as a board member of Mecosta County Medical Center.

Stopping Substance Abuse at the Door

Five years ago, health and education professionals in northeast Michigan realized their little corner of rural America was not exempt from the ravages of substance abuse, with clear evidence that drug, alcohol and tobacco use was on the rise. **St. Joseph Health System in Tawas City** and its partners developed a comprehensive campaign, the *Drug-Free Communities Support Program*, to slow the growth of substance abuse in Northeast Michigan. This in-school initiative is designed to give students the knowledge and skills to make the right choices regarding all harmful substances. In the past year, *Drug-Free Communities* has shown dramatic decreases in tobacco and alcohol usage across all age groups, including an amazing 22 percent drop of fifth-graders experimenting with alcohol. The program recently received national recognition as a model program.



Vision + Passion = Solutions

Suzanne Schlitz, LPN, an employee of **Dickinson County Healthcare System in Iron Mountain**, saw a need and created a solution. Many elderly people are routinely faced with the choice of food or medications. While assistance programs exist, most are unaware of them or are unclear how to access them. Dickinson County Healthcare System implemented Suzanne’s vision to connect people in need of prescription drugs with existing assistance. The program matches clients with agencies that meet their specific prescription needs, then helps them complete and file the necessary paperwork and work with the physician to ensure acceptance. Since its inception, more than 500 clients have participated, saving each client an average of \$3,600 annually. The Dickinson Prescription Assistance Program’s origin is rooted in Suzanne Schlitz’s personal vision and passion. Her commitment has elevated it to an essential service for the health care system.



Reading, Writing ... and Primary Care

If they cannot come to you — go to them. And that is what **Children’s Hospital of Michigan**, part of the **Detroit Medical Center**, did when schools in Redford and Hamtramck recognized that many of their students lacked medical providers and had a number of health issues. Children’s Hospital established school-based health centers in three schools in the area and provided services such as physical exams, immunizations, screenings, health education and counseling. The centers currently serve nearly 40 children each week who would not otherwise have access to critical primary care services.



Teamwork Pays Off

St. Joseph Healthcare in Clinton Township is more than just a cheerleader. St. Joseph employs nurses who go into neighborhood schools to form school health teams made up of parents, teachers and administrators. The St. Joseph nurse acts as the school health coordinator and trains the volunteer team members to address the health and safety concerns of students. In addition, the coordinator provides health-related education to students on more than 1,200 topics. The program started a decade ago in one school, and as a result, a measurable reduction in absenteeism was found. Today, 96 schools throughout Macomb County have school health teams and more than 250,000 children are educated on health topics each year. Go team!



Breaking Down Barriers to Health



Mary Free Bed Rehabilitation Hospital in Grand Rapids won't take no for an answer. That's why they developed the *Bikes for the Rest of Us* program that allows individuals with a physical disability that prevents them from using standard biking equipment to get out and ride. The half-day event provides individuals and families the opportunity to work with volunteer therapists who match abilities and specialty bikes. The free event focuses on maximizing the abilities of special needs participants and allowing families with a special needs member to bike together. Since 2001, an average of 80 participants have attended the event each year. This program proves that, with a bit of ingenuity, lots of volunteer hours, and a commitment by the hospital and community partners, there are no barriers to good health!

Beauty of Art Conveys Tough Message

Eight years ago, **Oakwood Healthcare in Dearborn** launched the *Taylor Teen Health Center Summer Arts & Prevention Academy* with the intention of affecting the attitudes of at-risk youth through extended summertime anti-substance abuse and violence prevention programming. The academy combines a unique blend of the arts and prevention education and training to help more than 60 youth each year learn the importance of living drug- and violence-free while exploring careers in the arts. Counselors, art instructors and peer educators facilitate prevention sessions and educational modules in visual art, dance, drama and music. Evaluations show the academy's effectiveness in decreasing existing harmful substance use and increasing the knowledge and perceived harm relative to such use. Due to the success of the academy, a new program began in 2004 targeted toward high school students.



Investment Pays in Healthy Futures

When a community health assessment process identified health care access as a major issue for families with children from conception to age two, **Munson Healthcare in Traverse City** created the *Healthy Futures* program at Munson Medical Center and partnering hospitals. Based on voluntary enrollment, the program is a free, primary prevention program offered to all pregnant women and families with small children through the age of two. To date, more than 8,500 children have been enrolled in the program. The program is built on a nurse care management process and includes postpartum home visits, phone calls over two-plus years, and age-specific educational newsletters on health issues commonly experienced by this population. To make the program easily accessible for all, funds are available for financial support to enrolled families with unmet health needs and expenses. The future looks bright for northern Michigan babies and their families!



Healing Body, Mind and Spirit

As part of its community commitment, **Bon Secours Cottage Health Services in Grosse Pointe** has sponsored two parish nurses in four Detroit churches since 1996. The *Faith Community Nursing Program* builds on the strengths and capacities of individuals, families and the congregation, focusing on body, mind and spirit. Since its inception, the program has touched more than 10,000 lives through education, counseling, advocacy, resource development, and facilitation and healing. Unique and innovative programs include armchair aerobics, Moms and Tots groups, grief support and a kids' after-school program. No two programs, nor days, are alike, but all include a holistic approach to health and healing.



Healthy Eating Gets an "A"

Botsford General Hospital in Farmington Hills first began working with William Grace Elementary in the Farmington Public Schools system in 2004, with the goal to improve the physical activity and nutrition status of the school's children. The partnership touched the lives of more than 250 kids and their families through multiple initiatives to change and improve health habits. Events and activities included developing and serving a healthy breakfast menu, creating food logs, skits by staff and students to reinforce healthy eating messages, and a change in the foods and snacks served during school events. In the second year of the program, tip sheets and charts focusing on healthy eating and physical activity for the whole family were developed and distributed.





Personalized Care

At the **Huron Valley-Sinai Hospital Charach Cancer Treatment Center in Commerce Township**, the *Just for You* program is designed specifically for women living with the cancer experience. The program provides current health and cancer information and promotes well-being through education, demonstrations, food and fellowship. The program began in 2003 with 45 participants and has since grown to nearly 200 participants.

Little Changes — Big Impact

Memorial Healthcare in Owosso wanted to make a difference in the cardiovascular health of its future generations and made the resource commitment to do so through *Memorial Fit Kids*. By bringing together Central Michigan University, all 10 local school districts, and dozens of community partners, sixth-grade students in the region now know if they are at risk for cardiovascular disease and the changes they can make to lessen them. The program tested nearly 1,100 sixth-grade students for cardiovascular disease risk factors. The results were shared with parents, and educational presentations and interventions were offered that focus on fitness, healthy eating and tobacco avoidance. The goal — reduce the number of risk factors in two years.



Supporting Patients and Caregivers

The third Thursday of every month, a Parkinson Support Group meets at **MidMichigan Medical Center in Clare** for food, fellowship and education, with the goal to make life more bearable for those struggling with this disease and to support those who care for them. Nearly 250 individuals benefit from this program annually, serving as examples of how to live and function fully with caring and committed intervention.

Home is Where the Help Is

Imagine coming to a new country with no family support, unable to speak the language, and with no job. Where would you turn? If you live in Grand Rapids or the surrounding counties, you'd turn to *Programma de Apoyo a Nuestra Comunidad* or the *Helping Our Community Program* from the **Grand Rapids Spectrum Health** Healthier Communities program. Designed to assist Spanish-speaking people, to date PANC has helped more than 2,500 families and individuals to adjust and become healthy and productive community members. The program addresses needs from health care access and payment to housing and schooling. Program recipients now call the community "home," a testimony to the program's success!



New Moms Get a Boost!

Being 16 and pregnant will cause nearly everyone involved to worry about both mother and baby and the new responsibilities of parenthood. But thanks to **St. Joseph Mercy Oakland Hospital in Pontiac**, there are friends and help at *Healthy Start*, a free program available to pregnant women and infants up to age three in Oakland County, regardless of income, insurance or immigration status. In operation for more than 10 years, each week 15 highly trained family support specialists make home visits to some 250 families. They promote healthy child growth and development and help strengthen families. Over the years, the program has proved that ensuring strong nurturing relationships between parents and their children is like a vaccination; those families who have it won't experience abuse and neglect.

Access: Recognizing Challenges, Creating Solutions

For many Michigan residents, finding someone to care for them when they are sick is not as easy as making an appointment. Lack of health insurance, transportation issues and language barriers combine to create many challenges. Fortunately, hospitals know just what to do.

- Michigan's nonprofit community hospitals offer **free clinics in nearly every community** in the state.
- The 126 hospitals represented here reported more than **266,000 visits** to free hospital- and community-based clinics in 2004.
- The care provided at these free clinics accounted for an **investment of more than \$22 million by these hospitals** in the communities they serve.



Taking Preventive Medicine to the Streets

Early detection of disease is the foundation of improved health and longevity. Health screening is essential to improve the early detection rate, which helps reduce the negative impacts of unchecked illness and disease.

- Michigan's nonprofit community hospitals demonstrated their commitment to disease prevention by offering a variety of free health screening programs, many where residents work, play and go to school.
- Responding hospitals provided more than **7,300 health screening opportunities** in the communities they serve.
- Nearly **261,000 individuals were screened** through these free services.
- Michigan nonprofit hospitals **invested more than \$2 million in their communities through health screening opportunities**.

Better Health through Education

Working to better the health of both individuals and the community as a whole is one cornerstone of the nonprofit hospital community benefits mission. This commitment is demonstrated by providing free programs, services and information that encourage both physical and mental health. These nonprofit hospital programs are as unique as the communities they serve.

- Michigan residents participated in nearly **23,000 health education and outreach programs** and activities provided by Michigan's nonprofit community hospitals.
- More than **9 million individuals benefited** from these programs.
- Responding hospitals **invested more than \$22 million** in Michigan communities through education and outreach programs.



Improving Community through the Treatment of Mind, Body & Soul

Support programs seek to meet the special needs of community members who often feel isolated from the mainstream due to a debilitating illness or life circumstance.

- In 2004, Michigan's nonprofit community hospitals invested more than **\$1 million in support programs and services** that go well beyond medical care to address total body wellness and recovery.
- More than **102,000 men, women and children participated in support programs** offered by nonprofit hospitals throughout Michigan communities.
- More than **342,000 individuals received free family support services**.
- Free family support services and programs accounted for more than **\$5.4 million of the total community contributions** made by Michigan's nonprofit community hospitals in 2004.

Helping Navigate the Road to Recovery

Day-to-day stresses and living with chronic disease and rehabilitation can take its toll at any given time in life. Michigan's nonprofit hospitals partner with individuals and communities to offer programs that support health beyond initial acute care and enhance the likelihood of long-term recovery.

- Michigan's hospitals **helped more than 50,000 individuals** through free or reduced-fee counseling services in 2004.
- Hospitals **invested more than \$2 million** in their communities through these free counseling programs and services.
- Nearly **7,000 free self-help programs were offered** by responding hospitals in 2004.
- More than **160,000 individuals participated** in these free self-help programs.
- Michigan's nonprofit hospitals **supported these self-help programs with nearly \$1 million.**

Outside the Walls — Answering the Call

Michigan's nonprofit community hospitals make health care access a priority through their in-home programs, meals and nutrition services, and efforts to bring patients to where health care is delivered by offering free transportation or emergency cash. Free and discounted prescriptions provided lifesaving drugs to those without access or means to purchase them.

- In 2004, more than **111,000 individuals benefited from free or discounted prescriptions** and medical supplies provided by responding hospitals.
- Free supplies and prescriptions resulted in a statewide community **investment of nearly \$3 million.**
- In-home services, respite care, meals on wheels and food donations served **more than 600,000 individuals** in the communities of responding hospitals.
- In-home programs, meals and nutrition services **accounted for more than \$2 million in community contributions** by Michigan's nonprofit hospitals.
- More than **\$3.4 million in free transportation services** were provided to individuals by Michigan's nonprofit hospitals.
- Numerous other community programs were reported by the responding 126 nonprofit hospitals that were too unique to fit into general categories. Programs such as adult day care, blood drives, clothing drives, sick-child day care and senior services **benefited more than 846,000 individuals and resulted in more than \$7 million in community investment.**
- Hospitals provided nearly **\$20 million in cash and in-kind support** to community efforts alone.
- Michigan's nonprofit hospitals invested more than **\$5 million in staff and supplies** to exclusively support the community benefit programs provided.

Providing Jobs, Education and Lifesaving Research

Michigan's community hospitals proudly provide jobs for thousands of residents and are often among the largest employers in their communities. By 2004, health care had emerged as the largest employer in the state.

Michigan's nonprofit community hospitals provide a location for future doctors, nurses, medical researchers, pharmacists, dietitians and other medical personnel to gain valuable clinical experience. The 126 hospitals included in the *MHA 2006 Hospital Community Benefits Report* reported **investing more than \$229 million in medical education and research** to ensure that everyone has access to highly trained and compassionate medical and health care personnel and the latest technology, pharmaceuticals, and lifesaving procedures.

Community Benefits — the Heart of the Mission

To every Michigan resident whose life was improved by these services and programs in 2004, community benefits are about more than just numbers. They are a testimony to the value of Michigan's nonprofit community hospitals. Every resident who benefits from a program or service improves his or her quality of life, and in turn, the quality of the community as a whole. Our efforts advance emotional well-being, mental stability, spiritual hope and physical health using unique solutions based on individual needs. Hospitals work tirelessly through this commitment, remaining responsive and accessible 24 hours a day, seven days a week, 365 days a year.



Behind each community benefit number is a person — someone in need of a lifesaving procedure, a listening ear, a comforting touch. In 2004 (the year for which this survey accounts), the 126 nonprofit Michigan hospitals reporting in this survey had an impact on our state's residents more than 12 million times. This number is most impressive when you consider the human lives affected, the suffering prevented, the health restored and the spirits renewed.

The traditional and nontraditional benefits provided by Michigan's nonprofit community hospitals are unique and indispensable. Those men and women responsible for developing and delivering these benefits year after year continue to work hard to provide quality health programs, services and education — one life at a time. Taken together, they are a true measure of the value and service provided to all Michigan residents and communities.

Respondents

2006 Michigan Health & Hospital Association Hospital Community Benefits Survey

Allegan General Hospital
 Alpena Regional Medical Center
 Baraga County Memorial Hospital, L'Anse
 Battle Creek Health System
 Bay Area Medical Center, Marinette, WI
 Bay Regional Medical Center, Bay City
 Beaumont Hospitals (2 hospitals), Troy,
 Royal Oak
 Bell Hospital, Ishpeming
 Bon Secours Cottage Health Services
 (2 hospitals) Grosse Pointe
 Borgess Medical Center, Kalamazoo
 Borgess-Lee Memorial Hospital, Dowagiac
 Botsford General Hospital, Farmington Hills
 Brighton Hospital
 Bronson Methodist Hospital, Kalamazoo
 Bronson Vicksburg Hospital
 CareLink of Jackson
 Carson City Hospital
 Central Michigan Community Hospital,
 Mt. Pleasant
 Charlevoix Area Hospital
 Cheboygan Memorial Hospital
 Chelsea Community Hospital
 Children's Hospital of Michigan, Detroit
 Clinton Memorial Hospital, St. Johns
 Community Health Center of Branch
 County, Coldwater
 Covenant Medical Center Inc., Saginaw
 Crittenton Hospital Medical Center,
 Rochester Hills
 Detroit Receiving Hospital & University
 Health Center, Detroit
 Dickinson County Healthcare System,
 Iron Mountain
 Eaton Rapids Medical Center
 Foote Health System, Jackson
 Garden City Hospital
 Genesys Health System, Grand Blanc
 Gerber Memorial Health Services, Fremont
 Grand View Health System, Ironwood
 Gratiot Medical Center, Alma
 Hackley Hospital, Muskegon
 Hackley Lakeshore Hospital, Shelby
 Harbor Beach Community Hospital Inc.
 Harper/Hutzel Hospital, Detroit
 Hayes Green Beach Memorial Hospital,
 Charlotte
 HealthSource Saginaw Inc.
 Helen Newberry Joy Hospital, Newberry
 Henry Ford Bi-County Hospital, Warren
 Henry Ford Hospital, Detroit
 Henry Ford Wyandotte Hospital
 Holland Hospital
 Hurley Medical Center, Flint
 Huron Valley-Sinai Hospital, Commerce Twp.
 Ingham Regional Medical Center, Lansing
 Ionia County Memorial Hospital Corporation
 Kalkaska Memorial Health Center
 LakeView Community Hospital, Paw Paw
 Lakeland Regional Health System, St. Joseph
 Lapeer Regional Medical Center
 Leelanau Memorial Health Center
 Lenawee Health Alliance (2 hospitals), Adrian
 Marlette Community Hospital
 Marquette General Health System
 Mary Free Bed Rehabilitation Hospital,
 Grand Rapids
 McLaren Regional Medical Center, Flint
 Mecosta County Medical Center, Big Rapids
 Memorial Healthcare, Owosso
 Memorial Medical Center of West Michigan,
 Ludington
 Mercy General Health Partners, Muskegon
 Muskegon General Hospital
 Mercy Hospital, Port Huron
 Mercy Hospital Cadillac
 Mercy Hospital Grayling
 Mercy Memorial Hospital System, Monroe
 Metro Health Hospital, Grand Rapids
 MidMichigan Medical Center—Midland
 MidMichigan Medical Center—Clare
 MidMichigan Medical Center—Gladwin
 Mount Clemens General Hospital
 Munising Memorial Hospital
 Munson Medical Center, Traverse City
 North Ottawa Community Hospital,
 Grand Haven
 Northern Michigan Regional Health System,
 Petoskey
 O.S.F. St. Francis Hospital, Escanaba
 Oaklawn Hospital, Marshall
 Oakwood Annapolis Hospital, Wayne
 Oakwood Heritage Hospital, Taylor
 Oakwood Hospital & Medical Center,
 Dearborn
 Oakwood Southshore Medical Center,
 Trenton
 Otsego Memorial Hospital, Gaylord
 POH Medical Center, Pontiac
 Paul Oliver Memorial Hospital, Frankfort
 Pennock Health Services, Hastings
 Port Huron Hospital
 Portage Health System, Hancock
 Providence Hospital & Medical Centers,
 Southfield
 Rehabilitation Institute of Michigan, Detroit
 Saint Joseph Mercy Health System,
 (3 hospitals) Ann Arbor
 Saint Mary's Health Care, Grand Rapids
 Scheurer Hospital, Pigeon
 Sheridan Community Hospital
 Sinai-Grace Hospital, Detroit
 South Haven Community Hospital
 Southwest Regional Rehabilitation Center,
 Battle Creek
 Sparrow Health System, Lansing
 Spectrum Health – Kent Community
 Campus, Grand Rapids
 Spectrum Health Hospitals, Grand Rapids
 Spectrum Health United Memorial,
 Greenville
 Spectrum Health – Reed City Campus,
 Reed City
 St. John Detroit Riverview Hospital
 St. John Hospital & Medical Center, Detroit
 St. John Macomb Hospital, Warren
 St. John North Shores Hospital,
 Harrison Township
 St. John Oakland Hospital, Madison Heights
 St. John River District Hospital, East China
 St. Joseph Health System, Tawas City
 St. Joseph Mercy Oakland, Pontiac
 St. Joseph's Medical Center (3 hospitals),
 Clinton Township
 St. Mary Mercy Hospital, Livonia
 St. Mary's of Michigan, Saginaw
 St. Mary's of Michigan Standish Hospital
 Sturgis Hospital
 Three Rivers Health
 University of Michigan Health System,
 Ann Arbor
 War Memorial Hospital, Sault Ste. Marie
 West Shore Medical Center, Manistee
 Zeeland Community Hospital

Did You Know?

- Nearly 12 percent of Michigan residents, or 1.1 million, people lacked health insurance in 2004.
- The uninsured are likely to seek care in the hospital emergency department.
- Michigan hospital emergency department visits increased 4.1 percent in 2004.
- Michigan nonprofit hospitals provided more than \$1 billion in charity care and unreimbursed health care services in 2004.

A Measure of Our Value and Service

For further information on the MHA community benefits measurement project, contact Marlene Hulteen (mhulteen@mha.org) at the MHA at (517) 323-3443.